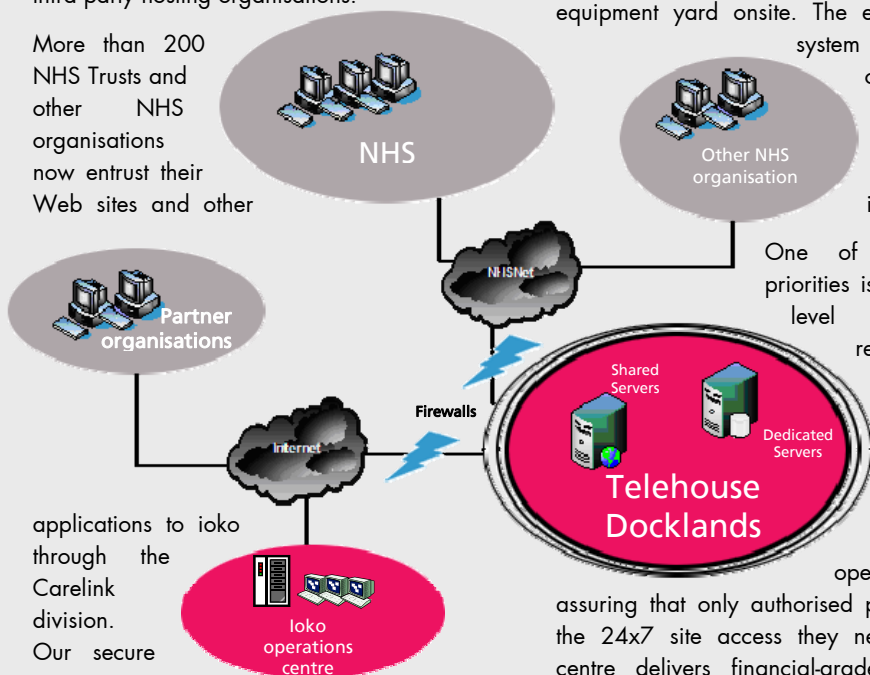




About Carelink Hosting

Users within NHS organisations generally gain access to data on locally provided and maintained servers within their own organisation, while using a separate ISP for public Web sites. This can be an expensive and resource intensive activity and increasingly organisations are investigating the options of having their Web based applications hosted at remote locations by third party hosting organisations.

More than 200 NHS Trusts and other NHS organisations now entrust their Web sites and other



applications to ioko through the Carelink division. Our secure environment ensures information can only be accessed by the right people within the NHS.

Carelink is our hosting service for the NHS, providing NHSnet and Internet connectivity. We offer a range of Web hosting, application hosting and management packages. Each is designed for a different level of functionality, starting from a simple static Web site all the way up to a fully-fledged mission-critical application running on a server array. If you are unsure of the best package for you, contact us to discuss your requirements and we will help develop the most suitable option.

The Carelink Platform

The Carelink hosting environment is located within the ioko data centre facility at Telehouse Docklands, in the heart of London. Telehouse is Europe's leading co-location facility.

This service has its own dedicated racks; each rack has dual power supplies and full UPS backup systems (220/240V AC). A backup electrical power system is powered by a diesel generator located in a secure, protected equipment yard onsite. The entire electrical system in the data centre is designed with multiple levels of built-in redundancy.

One of our highest priorities is providing the level of security required to protect our customers' mission-critical Internet and NHSnet operations, while ensuring that only authorised personnel have the 24x7 site access they need. The data centre delivers financial-grade security for equipment through multilevel physical security features and rigorously enforced security policies and procedures.

Choosing Carelink for your hosting ensures a robust, high availability, secure home for your data and applications without the need for multiple servers and connections. There are no distractions of actually running it yourself, whilst you still benefit from both the flexibility and scalability.

Key Benefits

- A cost effective and flexible range of tiered packages that allow **easy growth in line with your hosting needs**
- Secure connections to the Internet, NHSnet and hence your local networks, so **you can host sites and applications on both, simultaneously**; sharing content & data without duplication of effort
- Housed in a world class secure, hardened data centre to **ensure that your data and systems are protected**
- Fully managed by our experts, freeing up your team while receiving **best in class, hassle free support**
- Shared or dedicated servers are available, **designed to meet your specific requirements**
- 24x7 monitoring and class leading reliability to **ensure your applications are available when needed**
- **A full range of environments and applications are supported**, including: UNIX, Microsoft, Oracle and IBM

Our Hosting Options

- **Basic** – with FrontPage extensions
- **Data Access** – allows use of ASP and connection to MS Access
- **Application** – includes full SQL Server database functionality
- **Solution** – CMS, ioko Detect 2004 and SharePoint hosting
- **Specialist** – custom hosting

Basic Package

If your requirement is for a relatively simple, static set of pages, then the Basic package is ideal. When your requirements grow to involve interactive applications, then you can seamlessly move to the Data Access or Application package.

The Basic package, on one of our shared Carelink servers, provides you with:

- 100 Mb of disk space (which can be increased for a small additional charge)
- 250 Mb per month data transfer (which can be increased for a small additional charge)
- Optional use of Microsoft® FrontPage to publish your site
- Choice of URLs, including nww and www prefixes
- Available on both NHSnet and Internet

Please note that the Basic package does not allow you to use Active Server Pages or database access – you need the Data Access package for that.

Data Access Package

The Data Access package is ideal if you want to publish information from a database, perhaps with limited interactivity. For example, you may want to have a telephone directory for your

Trust, with a lookup/search capability, or an on-line order form for maintenance services. In this environment, you can use Microsoft® Active Server Pages to access data in Microsoft® Access or other ODBC database sources.

You can upgrade to Data Access with .Net, in order to use the Microsoft® .Net environment. This will allow you much greater flexibility in application code you can deploy to your site. For example, you could deploy your own DLL files or COM objects.

The Data Access package, on one of our shared Carelink servers, provides you with:

- The Basic option features
- Use of Microsoft® Active Server Pages
- Use of Microsoft® Access or other ODBC database

Application Package

The Application package is designed for situations where you have more complex applications to be managed. It provides availability of Microsoft® SQL Server to provide a robust and scalable architecture for on-line applications.

You can develop your applications in-house and deploy them simply to the environment.

The Application package, on one of our shared servers, provides you with:

- All the functionality of the Basic package
- 1 Gb disk space
- 2 Gb data transfer per month
- Database provision using Microsoft® SQL Server
- Use of Microsoft® Active Server Pages
- Option to use SSL to secure network transmissions

You can upgrade to Application package with .Net, in order to use the Microsoft® .Net environment. This will allow you much greater flexibility in application code you can deploy to your site. For example, you could deploy your own DLL files or COM objects.

Specialist Hosting & Solution Hosting

If your needs fall outside our standard package, our shared packages provide specialist configurations, including:

- Dedicated Server Hosting
- Linux Hosting
- Resilient and high demand architectures
- Hosting for specific solutions such as SharePoint and CMS

Additional Services

We can offer a number of additional services, many of which you can simply add to one of the standard packages. These include:

- Web statistics reporting
- Microsoft index Server
- Additional disk space and/or data bandwidth
- Additional Data Source Names (for Data Presentation)
- Domain names and SSL certificates
- Email

What Next?

If you would like any further information on our services, please contact us on:

Web: www.carelink.co.uk

Or you can contact us directly by email, telephone or mail at the address above:

Email: info@carelink.co.uk

Tel: 01904 438000 and ask for Carelink Sales